



(Pictured above) Division of Driver Licensing employees issue credentials to Kentuckians at the recent state fair using KYTC's Popup units, which are ultra-portable "IdentoGO" tablets exclusively used in a pilot program launched in Kentucky. (Pictured below) A Kentuckian has his photo taken by a staffer using an IdentoGO tablet. (Pictured below) Fair-goers visit KYTC's Popup units.

Kentucky State Fair: From REAL IDs to Popup Licensing Stations



The Transportation Cabinet's State Fair booth drew thousands of fair-goers over the course of the 11-day event.

Despite the massive number of visitors from counties across the state and the lines they formed during the booth's 12-hour daily schedule, there were mainly two questions on visitors' minds: "How do I get my REAL ID?" and "When do

the Popups open?"

REAL ID

As Circuit Court Clerks, you are aware Kentucky is making REAL ID-compliant driver licenses and ID cards available statewide at our Driver Licensing Regional Offices ahead of the May 3, 2023 enforcement deadline.

We have opened and are continuing to locate other offices in parts of the state where we see the potential for greater services, which will include the issuance of REAL IDs. Our state fair booth was just one of the many ways we are getting information to Kentuckians who may need or want a REAL ID.

A large number of fair-goers left our booth with REAL ID information, and said they plan to either "upgrade" or renew their standard license to a REAL ID at one of our regional offices.

Popups

Several Kentuckians, however, returned to our booth the next day or during their next fair visit to upgrade or renew to a REAL ID at our Popup Driver Licensing stations.

This KYTC initiative uses portable technology to bring driver licensing services to Kentuckians outside the doors of our regional offices, like the state fair.



Kentucky is the first state to use such technology – the ultra-portable "IdentoGO" tablet by the global company IDEMIA.

Our two Popup stations, each equipped with an Identogo tablet, were open 2-6 p.m. each day of the fair and issued 652 total credentials – 546 REAL ID credentials and 106 standard credentials. The daily average of credentials issued was 59.

Once the Popup program is fully launched statewide, Popup events will be hosted periodically in counties without a regional office. The number of visits is based on a county's population.

We are currently reaching out to county judge-executives to establish a point of contact to get Popup services out in the state as quickly as possible. In some counties, Circuit Court Clerks have reached out to help in the upcoming Popup rollout.

The Popup initiative, along with [Online Renewal](#) and the upcoming Mail-in Renewal Program, is part of our ongoing efforts to broaden the way Kentuckians get licensing services. In the 12 weeks since launching Online Renewal, more than 23,000 Kentuckians have used the service. Like our Online Renewal program, our Popup Driver Licensing stations are also quick and efficient, according to fair-goers.

The 11-day state fair provided the perfect opportunity for us to publicly debut our Popup tablets. Ahead of our statewide launch, we saw just how popular the program was – staff used the two tablets to issue credentials to residents from **35 Kentucky counties** visiting the state fair.